

Self-Service – Setting up Alerts, Mobile Banking, e-statements, etc

Lower Columbia Longshoremen's Federal Credit Union
(360) 423-2770 • 629 14th Ave. Longview, WA 98632

Overview Account Access Bill Pay **Self Service**

Alerts
Account Alert
Transfer Alert
General Alert
Alert History
Schedule Reminder

Additional Services
e-Statement
Source Capture
Mobiliti

Member Requests
Select a Request...

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From the **Self-Service** tab you can set up Mobiliti, e-Statements, etc. by clicking on the **hyperlinks**.

To set up e-statements, click on the e-Statements hyperlink.

https://www.financial-net.com/lcfcu/estatement

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Overview Account Access Bill Pay Self Service

e-Statement

Enrolling in Electronic Statements:

1. Click on the I Agree button below
2. Review and accept the Usage Agreement

If you have multiple online accounts, enroll each one individually by choosing a different number from the drop-down list. An email will be sent to your email address, rkjose@hilanderdental.com, when statements are available for viewing. To change your email addresses, [click here](#).



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100%

Desktop 10:08 AM 9/21/2016

Click **Agree**.

https://www.bitstatement.org/bit/warmtransfer.aspx

File Edit View Favorites Tools Help

Suggested Sites Web Slice Gallery

Lower Columbia L... Lower Columbia L... eStatements Lo... x

Home S Page Safety Tools

**Lower Columbia
Longshoremen's
Federal Credit Union**

Thank you for choosing to access your statements online. Since this is your first time to our eStatement site, we ask that you register by providing your email address and accepting our user agreement. Once you have registered, we will begin posting all of your future statements here as eStatements.

To start the registration process, click "Register" below.

Register

[Privacy and Security Statement](#) | [FAQ](#)

GO DADDY
VERIFIED & SECURED
VERIFY SECURITY

Unauthorized use is prohibited. Computer Fraud and Abuse Act

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Desktop 10:09 AM 9/21/2016

Click **Register**.

Lower Columbia Longshoremen's Federal Credit Union

Contact Information

Indicates a required field.
Indicates help is available.

Contact Information:

First Name:

Last Name:

E-mail Address: Example: JSmith@xyzcorp.com

Confirm E-mail Address: Example: JSmith@xyzcorp.com

Next

100%

Desktop 10:10 AM 9/21/2016

Fill in the **Contact Information** and then click **Next**.

https://www.bitstatement.org/bit/Register.aspx

Lower Columbia L... Lower Columbia L... eStatements

File Edit View Favorites Tools Help

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Home Page Safety Tools

Lower Columbia Longshoremen's Federal Credit Union

Contact Information

Other Options

Indicates a required field.
Indicates help is available.

Document Notification Option:

Would you like to be notified when new documents are posted to your account?

Yes, I would like to be notified when documents are posted.

No, I would not like to be notified when documents are posted.

Previous Next

100%

Desktop 10:10 AM 9/21/2016

Choose a **Notification Option**.

Click **Next**.

Browser window showing the URL <https://www.bitstatement.org/bit/Register.aspx>. The browser tabs include "Lower Columbia L...", "Lower Columbia L...", and "eStatements". The browser menu includes File, Edit, View, Favorites, Tools, and Help. The address bar shows "Suggested Sites" and "Web Slice Gallery".



Lower Columbia Longshoremen's Federal Credit Union

Thank you. Your eStatement registration is complete and a confirmation email has been sent to your email address.

Please note that you may not receive an eStatement until your next statement processing date.

You can now [click here](#) to log in to the secure site.

Windows taskbar showing various application icons (Internet Explorer, Firefox, Chrome, Word, Excel, Outlook, PowerPoint, OneDrive, etc.) and the system tray displaying "Desktop", "10:11 AM", and "9/21/2016".

Click here to log into the statement site.

The screenshot shows a web browser window with the URL <https://www.bitstatement.org/bit/Welcome.aspx>. The browser's address bar shows two tabs for "Lower Columbia L..." and one for "eStatements". The browser menu includes "File", "Edit", "View", "Favorites", "Tools", and "Help". Below the browser window, the website header for "Federal Credit Union" is visible, with navigation links for "Home", "Settings", "FAQ", "Terms of Use", and "Logout". A banner image shows a family with the text "YOUR FAMILY MEMBERS ARE ELIGIBLE TO JOIN LCLFCU—SHARE THE NEWS!". Below this is a user profile section with the name "*****18". A navigation bar contains tabs for "Other Documents", "Account Statement", "Account Notice", and "Tax Form". The "Other Documents" tab is active, displaying a list of links: [Privacy Disclosure Spring 2016](#), [Share Rate Sheet](#), [Certificate Rate Sheet](#), [Spring 2016 Newsletter](#), [Fall 2015 Newsletter](#), [Winter 2015 Newsletter](#), and [Summer 2016 Newsletter](#). To the right of this list is a blue promotional box for a "GET A LCLFCU VISA DEBIT CARD TODAY!" with bullet points: "Use your debit card to get cash back at merchants and avoid ATM fees.", "No annual fee.", and "Purchases come automatically out of your checking." The Windows taskbar at the bottom shows various application icons and the system clock displaying "10:12 AM 9/21/2016".

From here you can choose to view any of the underscored Other Documents or click on the tabs above to view your Account Statement, Account Notice or Tax Forms.

https://www.bitstatement.org/bit/Welcome.aspx

Lower Columbia L... Lower Columbia L... eStatements

File Edit View Favorites Tools Help

Suggested Sites Web Slice Gallery

Home Settings FAQ Terms of Use Logout

Pssst...LCLFCU has Youth Accounts!

*****18

Other Documents **Account Statement** Account Notice Tax Form

At this time, you do not have any documents for this type. We will notify you by email whenever a new document of this type is posted for this account.

Not all loans are about buying a house. Sometimes you need shoes, too!

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Desktop 10:12 AM 9/21/2016

Note that when you first sign up for e-statements, there will not be any documents in the queue.

https://www.financial-net.com/.../User/CIBCmdSt440

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Overview Account Access Bill Pay Self Service

Mobile Banking

[Mobile FAQs](#)

- *Is safe and secure*
- *Keeps you in control of your finances*
- *Gives you access to your financial information anytime, anywhere*

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Desktop 10:12 AM
9/21/2016

To sign-up for Mobiliti, click the **Sign Up** button.

https://www.financial-net.com/lcfcu/user/OlbCmdStr441

Lower Columbia L... Lower Columbi... eStatements

File Edit View Favorites Tools Help

Suggested Sites Web Slice Gallery

Overview Account Access Bill Pay Self Service

Mobile Banking

Terms and Conditions for Mobile Banking

Terms and Conditions: Lower Columbia Longshoremen's FCU

Thank you for using Lower Columbia Longshoremen's FCU Mobile Banking combined with your handheld's text messaging capabilities. **Message & Data rates may apply.** For help, text "HELP" to 71806. To cancel, text "STOP" to 71806 at anytime. In case of questions please contact customer service at (360) 423-2770 or visit www.lcfcu.org.

Terms and Conditions

Program: Lower Columbia Longshoremen's FCU offers their customers mobile access to their account information (e.g., for checking balances and last transactions) over SMS, as well as the option to set up alerts for their accounts (e.g., low balance alerts). Enrollment requires identification of the user's banking relationship as well as providing a mobile phone number. The mobile phone number's verification is done by the user receiving an SMS message with a verification code which they will have to enter on the website. Additionally, customers may select the type of alerts and other preferences which will determine, together with their account data, the frequency of alerts delivered to the customer. This program will be ongoing. **Message & Data rates may apply.** Customers will be allowed to opt out of this program at any time.

I accept these Terms and Conditions

Continue

Printer friendly page (opens in new window)

100%

Desktop 10:13 AM 9/21/2016

Review the Terms and Conditions.

You can print them up by clicking the **Printer friendly page** button.

Click to accept the Terms and Conditions and then click **Continue**.

https://www.financial-net.com

File Edit View Favorites Tools Help

Suggested Sites Web Slice Gallery

Overview Account Access Bill Pay Self Service

Mobile Banking


Select Services

Choose from a variety of mobile banking services. You can get basic account balance and transaction information, or receive full mobile banking capabilities that allow you to view account details, pay bills, transfer money, and more.

Please choose a service:
[Not sure? Click here to compare the services](#)

Downloadable Apps

Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.

 **For your phone** [View screenshot](#)


On your device, open Google Play or the App Store and search for **TouchBanking**, or click either of the download images below. On your mobile? Click the appropriate icon to go directly to the store:

IMPORTANT! After you download the TouchBanking application,

Other Services

Please select the services required and click continue to register.

Mobile Browser (I'd like to receive a link to Browser Banking.)

 **Why Use Mobile Browser Banking?** [View screenshot](#)

Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your device's screen.

Text Messaging (I'd like to use text banking services.)

https://mobile.netit.financial-net.com/SRW/TermsAndConditions.aspx?41B6817F66D7601B=9FEES87AFAA5148032FEEC88FFD3CE06

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Desktop 10:13 AM 9/21/2016

Scroll down.

Downloadable Apps

Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features

For your phone [View screenshot](#)
On your device, open Google Play or the App Store and search for **TouchBanking**, or click either of the download images below. On your mobile? Click the appropriate icon to go directly to the store:

IMPORTANT! After you download the TouchBanking application, you will need to enter this App Code to activate it:

LCLFCUMobile



Other Services

Please select the services required and click continue to register.

Mobile Browser (I'd like to receive a link to Browser Banking.)

Why Use Mobile Browser Banking? [View screenshot](#)

Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your device's screen.

Text Messaging (I'd like to use text banking services.)

Why Use Text Banking? [View screenshot](#)

Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

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This is the **App Code** that you will enter once you've downloaded the **TouchBanking App**.

The screenshot shows a web browser window with the URL <https://www.financial-net.com/lcfcu/landing/01bCmsd51d033>. The browser's address bar shows the page title "Lower Columbia Longshoremen's FCU" and "eStatements". The website header features the logo for "Lower Columbia Longshoremen's Federal Credit Union" and the phone number "(360) 423-2770 • 629 14th Ave. Longview, WA 98632". Below the header is a navigation menu with "Overview", "Account Access", "Bill Pay", and "Self Service". The "Alerts" section is circled in red and contains the following items: Account Alert, Transfer Alert, General Alert, Alert History, and Schedule Reminder. Other sections include "Additional Services" (e-Statement, Source Capture, Mobiliti) and "Member Requests" (Select a Request...).

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You can choose to set-up **Alerts**.

https://www.financial-net.com/elfco/Alert/OibCmdSt616 Lower Columbia L... Lower Columbi... eStatements

File Edit View Favorites Tools Help

Suggested Sites Web Slice Gallery

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Overview Account Access Bill Pay Self Service

Account Alert ⓘ

Savings ▾

Enter information below to setup or change alerts on the selected account.

For account [redacted] 1 notify me when...

- My account balance is below \$ [input] or is above \$ [input]
- A direct deposit over \$ [input] has posted to this account.
- A deposit over \$ [input] has posted to this account.
- An ATM withdrawal or Debit transaction exceeds \$ [input].
- A withdrawal exceeds \$ [input].

Balance Reminder

Of my balance Only Once ▾ starting on [input] (mm/dd/yyyy).

OK

100% ▾ Desktop 10:15 AM 9/21/2016

You can choose what type of alerts to put on your account. See next page.

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Overview Account Access Bill Pay Self Service

Account Alert ⓘ

Enter information below to setup or change alerts on the selected account.

For account [redacted] 1 notify me when...

- My account balance is below \$100.00 or is above \$ []
- A direct deposit over \$ [] has posted to this account.
- A deposit over \$ [] has posted to this account.
- An ATM withdrawal or Debit transaction exceeds \$ []
- A withdrawal exceeds \$1000.00 x

Balance Reminder

Of my balance Only Once starting on [] (mm/dd/yyyy).

OK

com com com com com com

https://www.financial-net.com/lclfcu/Alert/OlbCmdSit316 100%

Desktop 10:15 AM 9/21/2016

Click the boxes next to the **selected alerts** and fill in any corresponding amounts/information.

Be sure that your **email address** is displayed next to the selected alerts.

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Overview Account Access Bill Pay Self Service

Account Alert ⓘ

Enter information below to setup or change alerts on the selected account.

For account [redacted] notify me when...

- My account balance is below \$ [redacted] or is above \$ [redacted]
- A direct deposit over \$ [redacted] has posted to this account.
- A deposit over \$ [redacted] has posted to this account.
- An ATM withdrawal or Debit transaction exceeds \$ [redacted]
- A withdrawal exceeds \$ [redacted]

Balance Reminder

- Of my balance [redacted] starting on [redacted] (mm/dd/yyyy)

Only Once
Daily
Weekly
Monthly
Quarterly
Twice a Year
Yearly

OK

rkjose@hilanderdental.com

If you choose a **balance reminder**, you get the option of how often to receive it.

The screenshot shows a web browser window with the URL <https://www.financial-net.com/fclfcu/landing/01bCmd5td033>. The browser's address bar shows three tabs: "Lower Columbia L...", "Lower Columbi...", and "eStatements". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". Below the browser window is the website's header, which features the "Lower Columbia Longshoremen's Federal Credit Union" logo and the contact information "(360) 423-2770 • 629 14th Ave. Longview, WA 98632". The navigation menu includes "Overview", "Account Access", "Bill Pay", and "Self Service". The "Self Service" menu is expanded, showing three sub-menus: "Alerts", "Additional Services", and "Member Requests". The "Member Requests" sub-menu is circled in red and contains the following options: "Select a Request...", "Check Copy", "Check Reorder", "Check Stop Payment", and "Statement Reprint".

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The screenshot shows the Windows taskbar at the bottom of the screen. The taskbar includes several application icons: Internet Explorer, a folder, Excel, Outlook, Word, and Chrome. The system tray on the right side of the taskbar shows the volume icon, network icon, and system clock displaying "10:18 AM 9/21/2016". The taskbar also shows "Desktop" and "100%" zoom level.

Under **Member Requests**, you can choose to order various items.